**IVR Certification Waterview Service**

**Contents**



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| **1** |  | **WELCOME MESSAGE NARRATION** |  | |  |
|  | SETUP |  |  | |  |
|  |  |  |  | |  |
| **STEP** | **TASK** | **EXPECTED RESULTS** | **NOTES** | | |
| 1 | Dial 789  IVR Recording  File 1  File 2 | Welcome to the Local Breeze Portal for entertainment, information and training | THE BLUE BACKGROUND INDICATES  A PROCESS THAT AN ACTIVE AND EXISTING | | |
|  |  | Press 1 for English |  | | |
|  |  | Press 2 for Shona |  | | |
|  |  | Press 3 for Ndebele |  | | |
|  |  | Press 0 for Help Menu |  | | |
|  |  | NB Automatically repeat menu if no input is received after 3 seconds  Where do we put the resume button |  | | |
| **2** |  | **SERVICE SUBSCRIPTION** |  |  | |
|  | SETUP | WALLET DESCRIPTION | PRICE | WINDOW | |
|  |  | IVR\_MONTHLY\_PACK | $1.00 | 300 minutes | |
|  |  | IVR\_WEEK\_PACK | $0.35 | 80 minutes | |
|  |  | IVR\_DAILY\_PACK | $0.10 | 15 minutes | |

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|  | Press 1  File 3 | Now purchase any of the following Pack and start listening  Press 1 for Monthly Pack of 300Minuets, at $1  Press 2 for Weekly Pack of 80Minuets, at 35 cents  Press 3 for Daily Pack of 15 Minutes , at 10 cents  NB Automatically repeat menu if no input is received after 3 seconds |  |
|  | Press 1, 2 or 3  File 4 | Press 1 to confirm your subscription.  This service will auto renew after validity expiry.  NB Automatically repeat menu if no input is received after 3 seconds |  |
|  | Press any key other than 1, 2  or 3  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
| 4 | Press 1  File 6 | You have successfully purchased the Local Breeze Content Pack |  |
|  | Any key other than 1  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
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|  | Insufficient Balance  File 7 | Dear User, due to insufficient balance, your subscription request has failed.  Please recharge and dial 789 again |  |

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|  |  | **CONTENT SELECTION** |  |
|  | Press 1  File 8 | Press 1 for Radio Press 2 for local music  Press 3 for Fundo Exam papers  Press 4 for Crop Farming  Press 5 for Animal Farming  Press 6 for Health and Wellness  Press 0 for Help Menu  NB Automatically repeat menu if no input is received after 3 seconds |  |

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|  | Any key other than 1, 2, 3,4,5,6 or 0  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |

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|  |  | **RADIO** |  |
|  | Press 1  File 9 | Welcome to radio on demand  Press 1 for News Press 2 for Bhora Lethu  Press 3 for Shows  Press \* to exit to previous menu  NB Automatically repeat menu if no input is received after 3 seconds |  |

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|  | Any key other than 1, 2 , 3 or \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
|  | Press 1  File 10 | Press 1 for news hour  Press 2 for Local news Press 3 for International  Press \* to exit to previous menu |  |
|  | Any key other than 1, 2, 3 or \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
|  | Press 1  File 11 | press 1 for favorites press 2 to skip this show and go to the next session  press 3 to listen to the previous session  press\* to exit to previous menu  NB. News hour intro and then news hour content plays  NB sessions begins with the content description first then the actual  content |  |

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|  |  | NB Automatically repeat menu if no input is received after 3 seconds |  |
|  | Any key other than 1, 2, 3, or  \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |

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|  | Press 2 – Bhora Lethu  File 12 | Welcome to Bhora Lethu  Press 1 for Games Preview  Press 2 for Saturdays Games Review  Press 3 for Sunday Games Review  Press 4 for News and Top Stories  Press 5 for Match Day Updates  Press \* to exit to previous menu |  |
|  | Any key other than 1, 2, 3, 4, 5 or \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
|  | Press 1  File 14  Missing Content | press 1 for favorites press 2 to skip this show and go to the next session  press 3 to listen to the previous session  press\* to exit to previous menu  NB. Bhora Lethu intro and then content plays  NB sessions begins with the content description first then the actual  Content |  |

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|  | Press 3 – Shows  File 13 | Welcome to radio shows  Press 1 for Reality Shows  Press 2 for Current Affairs  Press \* to exit to previous menu |  |
|  | Any key other than 1, 2, or \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
|  | Press 1  File 14 | press 1 for favorites press 2 to skip this show and go to the next session  press 3 to listen to the previous session  press\* to exit to previous menu  NB. Shows intro and then content plays  NB sessions begins with the show description first then the actual  Show content |  |

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|  |  | NB Automatically repeat menu if no input is received after 3 seconds |  |
|  | Any key other than 1, 2, 3, or  \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |

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|  |  | **Local Music** |  |
|  | Press 1  File 15 | Welcome to local music  Press 1 for Zimdancehall and reggae Press 2 for Jazz and Afro  Press 3 for Sungura  Press 4 for R&B and Gospel Press 5 for Favorites  Press \* to exit to previous menu  NB Automatically repeat menu if no input is received after 3 seconds |  |

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|  | Any key other than 1, 2 , 3, 4, 5 or \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
|  | Press 1  File 16 | press 1 for favorites press 2 to skip this song and go to the next session  press 3 to listen to the previous song  press\* to exit to previous menu  NB. Song intro and then song content plays  NB song begins with the singer and title track description first then the actual song |  |

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|  |  | NB Automatically repeat menu if no input is received after 3 seconds |  |
|  | Any key other than 1, 2, 3, or  \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |

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|  |  | **FUNDO EXAMS** |  |
|  | Press 1  File 17 | Welcome to Fundo  For O level Press 1 For A level Press 2  For Grade 7 Press 3  Press \* to exit to previous menu  NB Automatically repeat menu if no input is received after 3 seconds |  |

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|  | Any key other than 1, 2 , 3 or \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
|  | Press 1 O level  File 18 | For Commerce Press 1  For Physics Press 2  For Geography Press 3  For History Press 4  For Chemistry Press 5  For Maths Press 6  For Biology Press 7  For Economics Press 8  For Shona Press 9  For English Press 10  For Ndebele Press 11  For Agriculture Press 12  Press \* to exit to previous menu |  |
|  | Any key other than 1, 2, 3, 4, 5, 6 or \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
|  | Press 1-Grade 7  File 19 | press 1 for favorites press 2 to skip this show and go to the next session  press 3 to listen to the previous session  press\* to exit to previous menu  NB. Exam paper intro and then exam paper content plays  NB sessions begins with the content description first then the actual  Content |  |

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|  |  | NB Automatically repeat menu if no input is received after 3 seconds |  |
|  | Any key other than 1, 2, 3, or  \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |

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|  | Press 2 – A Level  File 20 | For Accounting Press 1  For Physics Press 2  For Geography Press 3  For History Press 4  For Chemistry Press 5  For Maths Press 6  For Biology Press 7  For Economics Press 8  For Business Studies Press 9  Press \* to exit to previous menu |  |
|  | Any key other than 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, or \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
|  | Press 1  File 21 | press 1 for favorites press 2 to skip this show and go to the next session  press 3 to listen to the previous session  press\* to exit to previous menu  NB. Exam paper intro and then exam paper content plays  NB sessions begins with the content description first then the actual  Content |  |

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| --- | --- | --- | --- |
|  | Press 3 – Grade 7  File 22 | For Maths Press 1  For English Press 2  For Shona Press 3  For General Paper Press 4  For Agriculture Press 5  For Ndebele Press 6  Press \* to exit to previous menu |  |
|  | Any key other than 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
|  | Press 1  File 21 | press 1 for favorites press 2 to skip this show and go to the next session  press 3 to listen to the previous session  press\* to exit to previous menu  NB. Exam paper intro and then exam paper content plays  NB sessions begins with the show description first then the actual  Show content |  |

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|  |  | NB Automatically repeat menu if no input is received after 3 seconds |  |
|  | Any key other than 1, 2, 3, or  \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |

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|  |  | **CROP FARMING** |  |
|  | Press 1  File 23 | Welcome to Crop Framing  Press 1 for Potato Press 2 for Tobacco  Press 3 for Soya beans  Press 4 for Carrots Press 5 for Tomatoes  Press \* to exit to previous menu  NB Automatically repeat menu if no input is received after 3 seconds |  |

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|  | Any key other than 1, 2 , 3 or \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
|  | Press 1- Potatoes  File 24 | Welcome to Potato Farming  Press 1 for Literature Guide  Press 2 for Step by Step  Press \* to exit to previous menu |  |
|  | Any key other than 1, 2, or \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
|  | Press 1  File 25  File 45 | press 1 for favorites press 2 to skip this show and go to the next session  press 3 to listen to the previous session  press\* to exit to previous menu  NB. Potato farming intro and then potato farming content plays  NB sessions begins with the content description first then the actual  Content |  |

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|  |  | NB Automatically repeat menu if no input is received after 3 seconds |  |
|  | Any key other than 1, 2, 3, or  \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |

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|  | Press 2 – Tobacco  File 27 | Welcome to Tobacco Framing  Press 1 for Literature Guide  Press 2 for Step-by-step Guide  Press \* to exit to previous menu |  |
|  | Any key other than 1, 2, or \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
|  | Press 1  File 26  File 46 | press 1 for favorites press 2 to skip this show and go to the next session  press 3 to listen to the previous session  press\* to exit to previous menu  NB. Tobacco farming intro and then tobacco farming content plays  NB sessions begins with the content description first then the actual  content |  |

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|  | Press 3 – Soya Beans  File 28 | Welcome to Soya Beans Farming  Press 1 for Literature Guide  Press 2 for Weekly Step-by-step Guide  Press \* to exit to previous menu |  |
|  | Any key other than 1, 2, or \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
|  | Press 1  File 26  Missing Content | press 1 for favorites press 2 to skip this show and go to the next session  press 3 to listen to the previous session  press\* to exit to previous menu  NB. Soya beans farming intro and then soya beans farming content plays  NB sessions begins with the show description first then the actual  Show content |  |

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| --- | --- | --- | --- |
|  |  | NB Automatically repeat menu if no input is received after 3 seconds |  |
|  | Any key other than 1, 2, 3, or  \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |

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| --- | --- | --- | --- |
|  | Press 4 – Carrots | Welcome to Carrots Farming  Press 1 for Literature Guide  Press 2 for Step-by-step Guide  press\* to exit to previous menu |  |
|  | Any key other than 1, 2, or \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
|  | Press 1  File 26  Missing Content | press 1 for favorites press 2 to skip this show and go to the next session  press 3 to listen to the previous session  press\* to exit to previous menu  NB. Carrots growing intro and then carrots growing content plays  NB sessions begins with the show description first then the actual  Show content |  |

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| --- | --- | --- | --- |
|  |  | NB Automatically repeat menu if no input is received after 3 seconds |  |
|  | Any key other than 1, 2, 3, or  \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |

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| --- | --- | --- | --- |
|  | Press 5 – Tomato  File 29 | Welcome to Tomato Farming  Press 1 for Literature Guide  Press 2 for Step-by-step Guide  press\* to exit to previous menu |  |
|  | Any key other than 1, 2, or \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
|  | Press 1  File 26  Missing Content | press 1 for favorites press 2 to skip this show and go to the next session  press 3 to listen to the previous session  press\* to exit to previous menu  NB. Tomato growing intro and then tomato growing content plays  NB sessions begins with the show description first then the actual  Show content |  |

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| --- | --- | --- | --- |
|  |  | NB Automatically repeat menu if no input is received after 3 seconds |  |
|  | Any key other than 1, 2, 3, or  \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |

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| --- | --- | --- | --- |
|  |  | **ANIMAL FARMING** |  |
|  | Press 1  File 30 | Welcome to Animal Farming  Press 1 for Cattle Press 2 for Broilers  Press 3 for Eggs  Press 4 for Honey Press 5 for Piggery  press\* to exit to previous menu  NB Automatically repeat menu if no input is received after 3 seconds |  |

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|  | Any key other than 1, 2, 3, 4, 5, or \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
|  | Press 1- Cattle  File 31 | Welcome to Cattle Farming  Press 1 for Literature Guide  Press 2 for Step-by-step Guide  press\* to exit to previous menu |  |
|  | Any key other than 1, 2, or \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
|  | Press 1  File 26 | press 1 for favorites press 2 to skip this show and go to the next session  press 3 to listen to the previous session  press\* to exit to previous menu  NB. Potato farming intro and then potato farming content plays  NB sessions begins with the content description first then the actual  content |  |

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| --- | --- | --- | --- | --- |
|  |  | NB Automatically repeat menu if no input is received after 3 seconds | |  |
|  | Any key other than 1, 2, 3, or  \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input | |  |
|  | Press 2- Broilers  File 32 | | Welcome to broiler farming  Press 1 for Literature  Press 2 for Weekly Step-by-step Guide  press\* to exit to previous menu |
|  | Any key other than 1, 2, or \*  File 5 | | Dear user you have pressed an invalid key, kindly provide the correct input |
|  | Press 1  File 49 | | press 1 for favorites press 2 to skip this show and go to the next session  press 3 to listen to the previous session  press\* to exit to previous menu  NB. Broiler rearing intro and then broiler rearing content plays  NB sessions begins with the content description first then the actual  Content |

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| --- | --- | --- | --- |
|  |  | NB Automatically repeat menu if no input is received after 3 seconds |  |
|  | Any key other than 1,2, 3,or  \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |

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| --- | --- | --- | --- |
|  | Press 3- Eggs  File 33 | Welcome to chicken egg farming  Press 1 for Literature Guide  Press 2 for Weekly Step-by-step  press\* to exit to previous menu |  |
|  | Any key other than 1, 2, or \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
|  | Press 1  File 34  File 47 | press 1 for favorites press 2 to skip this show and go to the next session  press 3 to listen to the previous session  press\* to exit to previous menu  NB. Egg production intro and then egg production content plays  NB sessions begins with the content description first then the actual  Content |  |

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|  |  | NB Automatically repeat menu if no input is received after 3 seconds |  |
|  | Any key other than 1, 2, 3, or  \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |

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| --- | --- | --- | --- |
|  | Press 4- Honey  File 35 | Welcome to Honey Farming  Press 1 for Literature Guide  Press 2 for Weekly Step-by-step Guide  press\* to exit to previous menu |  |
|  | Any key other than 1, 2, or \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
|  | Press 1  File 36 | press 1 for favorites press 2 to skip this show and go to the next session  press 3 to listen to the previous session  press\* to exit to previous menu  NB. Honey production intro and then honey production content plays  NB sessions begins with the content description first then the actual  Content |  |

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| --- | --- | --- | --- |
|  |  | NB Automatically repeat menu if no input is received after 3 seconds |  |
|  | Any key other than 1, 2, 3, or  \* | Dear user you have pressed an invalid key, kindly provide the correct input |  |

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| --- | --- | --- | --- |
|  | Press 5- Piggery  File 37 | Welcome to Piggery  Press 1 for Literature Guide  Press 2 for Weekly Step-by-step Guide  press\* to exit to previous menu |  |
|  | Any key other than 1, 2, or \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
|  | Press 1  File 34  File 48 | press 1 for favorites press 2 to skip this show and go to the next session  press 3 to listen to the previous session  press\* to exit to previous menu  NB. Piggery farming intro and then piggery farming content plays  NB sessions begins with the content description first then the actual  Content |  |

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| --- | --- | --- | --- |
|  |  | NB Automatically repeat menu if no input is received after 3 seconds |  |
|  | Any key other than 1, 2, 3, or  \* | Dear user you have pressed an invalid key, kindly provide the correct input |  |

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| --- | --- | --- | --- |
|  |  | **HEALTH INFORMATION** |  |
|  | Press 1  File 38 | Welcome to Health and Wellness  Press 1 for Financial Wellness Press 2 for Physical Wellness  Press 3 for Intellectual Wellness  Press 4 for Occupational Wellness Press 5 for Environmental Wellness  Press \* to exit to previous menu  NB Automatically repeat menu if no input is received after 3 seconds |  |

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|  | Any key other than 1, 2, 3, 4, 5, or \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
|  | Press 1-  File 41 | Press 1 for Distress Causes  Press 2 for Advise and Solutions  press\* to exit to previous menu |  |
|  | Any key other than 1, 2, or \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
|  | Press 1  File 34 | press 1 for favorites press 2 to skip this show and go to the next session  press 3 to listen to the previous session  press\* to exit to previous menu  NB. Financial health intro and then content plays  NB sessions begins with the content description first then the actual  Content |  |

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|  |  | NB Automatically repeat menu if no input is received after 3 seconds |  |
|  | Any key other than 1, 2, 3, or  \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |

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| --- | --- | --- | --- |
|  | Press 2- Physical  File 41 | Press 1 for Distress Causes  Press 2 for Advise and Solutions  press\* to exit to previous menu |  |
|  | Any key other than 1, 2, or \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
|  | Press 1  File 34 | press 1 for favorites press 2 to skip this show and go to the next session  press 3 to listen to the previous session  press\* to exit to previous menu  NB. Physical wellness intro and then content plays  NB sessions begins with the content description first then the actual  content |  |

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|  |  | NB Automatically repeat menu if no input is received after 3 seconds |  |
|  | Any key other than 1, 2, 3, or  \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |

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| --- | --- | --- | --- |
|  | Press 3- Intellectual  File 41 | Press 1 for Distress Causes  Press 2 for Advise and Solutions  press\* to exit to previous menu |  |
|  | Any key other than 1, 2, or \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
|  | Press 1  File 34 | press 1 for favorites press 2 to skip this show and go to the next session  press 3 to listen to the previous session  press\* to exit to previous menu  NB. Intellectual Wellness intro and then content plays  NB sessions begins with the content description first then the actual  content |  |

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|  |  | NB Automatically repeat menu if no input is received after 3 seconds |  |
|  | Any key other than 1, 2, 3, or  \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |

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|  | Press 4- Occupational  File 41 | Press 1 for Distress Causes  Press 2 for Advise and Solutions  press\* to exit to previous menu |  |
|  | Any key other than 1, 2, or \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
|  | Press 1  File 34 | press 1 for favorites press 2 to skip this show and go to the next session  press 3 to listen to the previous session  press\* to exit to previous menu  NB. Occupational Wellness intro and then content plays  NB sessions begins with the content description first then the actual  content |  |

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|  |  | NB Automatically repeat menu if no input is received after 3 seconds |  |
|  | Any key other than 1, 2, 3, or  \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |

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| --- | --- | --- | --- |
|  | Press 5- Environmental  File 41 | Press 1 for Distress Causes  Press 2 for Advise and Solutions  press\* to exit to previous menu |  |
|  | Any key other than 1, 2, or \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |
|  | Press 1  File 34 | press 1 for favorites press 2 to skip this show and go to the next session  press 3 to listen to the previous session  press\* to exit to previous menu  NB. Environmental Wellness intro and then content plays  NB sessions begins with the content description first then the actual  Content |  |

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|  |  | NB Automatically repeat menu if no input is received after 3 seconds |  |
|  | Any key other than 1, 2, 3, or  \*  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |

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| **6** |  | **UNSUBSCRIBE AND HELP MENU** |  |
|  | SETUP |  |  |
| **STEP** | **TASK** | **EXPECTED RESULTS** |  |
| 1 | Dial 789 |  |  |
|  | Press 2(main | You are successfully subscribed to the Local breeze portal dial 789 to |  |
| menu)  File 42 | listen to |
|  | Press 1 for Radio  Press 2 for local music |
|  | Press 3 for Fundo Exam papers |
|  | Press 4 for Crop Farming |
|  | Press 5 for Animal Farming |
|  | Press 6 for Health and Wellness |
|  | NB Automatically repeat menu if no input is received after 3 seconds |

|  |  |  |  |
| --- | --- | --- | --- |
|  | Press 0  File 43 | welcome to help section of local breeze service |  |
|  | press 1 to know features of this service |
|  | press 2 to change your language |
|  | press 3 for tariff information and and 4 to unsubscribe to these service |
|  | and 4 to unsubscribe to these service press # to go back to the main |
|  | Menu |
|  | NB Automatically repeat menu if no input is received after 3 seconds |
| Press 1  File 44 | The Radio services provides news , local sports breaking news, reviews and match day updates. You can also access best radio shows which you can access on demand  The local music service provides you the latest and best music on demand covering the widest range of artists and music types  The Fundo Exam services provides you with all multiple choice past examinations papers for Grade 7 , O level and A level for your practice.  The crop and animal farming service gives step by step guidance on successful farming from the beginning to harvest. The service also provides information of frequently asked questions and guidelines  The health and wellness services provides critical health tips and wellness information |
| Press 2  File 44 | Press 1 for English |
|  | Press 2 for Shona  Press 2 for Ndebele |
| Press 3  File 44 |  |
|  | You will be charged 1 dollar for monthly pack with 300 IVR surfing |
|  | minutes 0.35 cents for weekly pack with 80 IVR surfing minutes |
|  | 0.10cents daily pack with 15 IVR surfing minutes your subscription |
|  | will be renewed automatically minutes your subscription will be |
|  | renewed automatically |
| Press 4  File 44 |  |

|  |  |  |  |
| --- | --- | --- | --- |
|  | Press 1  File 44 | Hey you really want to opt out from local breeze portal service press 1 to confirm  “We have accepted your request thanks for being with us on agricultural portal service we hope to serve you in the future” |  |
|  | Any key other than 1, 2 or 3  File 5 | Dear user you have pressed an invalid key, kindly provide the correct input |  |